BARRATT
DEVELOPMENTS PLC

GROUP MEMO: FOR ACTION

From: Michael Finn
Role: Group Design & Technical Director
Date: 14 January 2021 GM: 6567

Can this be published on Docushare/the LMS?

Yes

RE: STANDARDISE FIBRE PROVIDERS ON FUTURE SITES

Brief summary of the key messages and action to be taken

With immediate effect we will standardise the fibre infrastructure installed on all future sites (remote locations subject to confirmation of provider network coverage) to include only Openreach, Virgin and Hyperoptic to ensure consistency and value to all stakeholders across the business.

This will facilitate our customers enjoying best-in-class choice of over 18 different Internet Service Providers (ISPs) delivering the fastest, most reliable speeds and greatest range of packages, contract options and costs.

Our divisions will benefit from a simplified fibre procurement process (see Appendix 2) reducing time, effort, complexity, and inconsistency. We have pioneered an industry-first approach enabling all providers to share chambers leading to significantly reduced groundwork costs and improved external and internal aesthetic for equipment layout.

Which recipients are responsible for ensuring the action is taken?

Technical Directors

When by?

Immediately

What does this Group Memo relate to?

☐ New Policy	☐ New Process	☒ New Procedure/Guidance
☐ Amendment to Policy	☐ Amendment to Process	☐Amendment to Procedure/Guidance

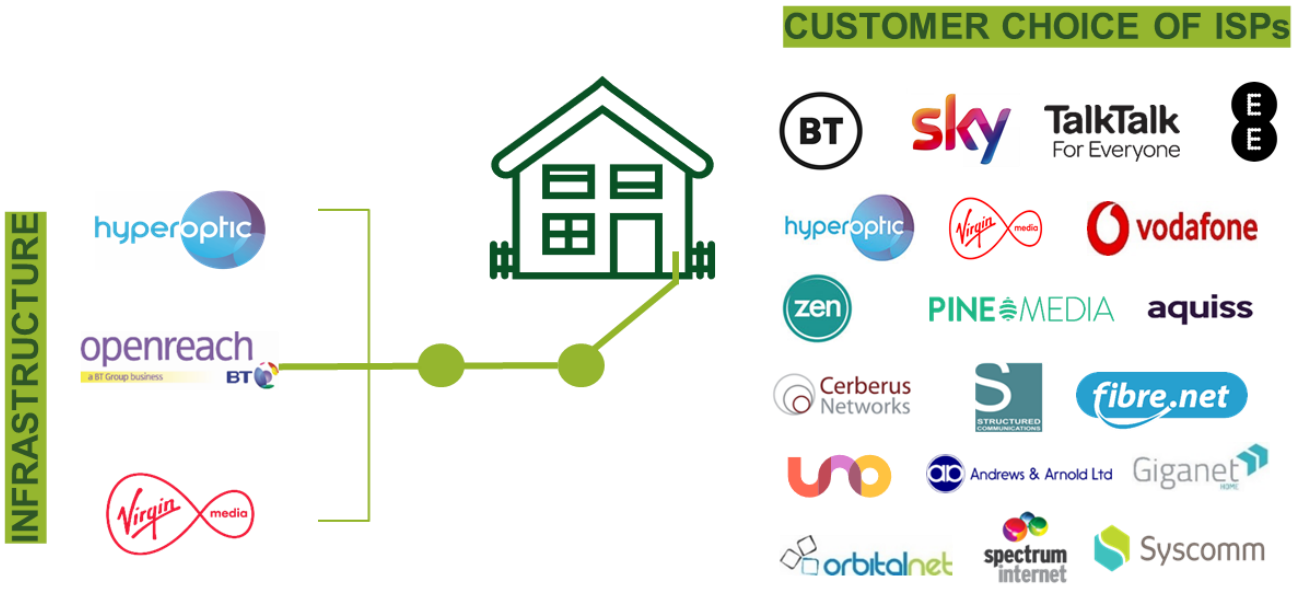
Where is the amended Policy, Process or Procedure located?

All related documentation is attached to this Memo

Contact name and number for any queries. Where can further information be found?

Gavin Thorne - Group Utility Service Manager

APPENDIX 1 – HOW IT WORKS



We will install the fibre infrastructure for Openreach, Virgin and Hyperoptic on every site (remote locations subject to confirmation of provider network coverage) giving our customers the freedom to choose between any of the above ISPs and not be locked into any single provider.

The infrastructure providers and ISPs included give the greatest choice of speeds with contract options ranging from monthly to 24-monthly depending on which provider our customer decides to choose.

APPENDIX 2 – PROCESS FLOW CHART

