# Dorothy Hyman Sports Centre
# Artificial Grass Pitch (AGP)
# Noise Management Plan

## Introduction

The purpose of this plan is to outline robust policies and procedures to minimise the potential noise impact on local residents during all operational times of the Artificial Grass Pitch (AGP), and to satisfy the requirements of the Local Authority.

This plan identifies the following critical components:

1. Potential noise sources
2. Local Nearest Noise Sensitive Location (NNSL)
3. Noise management policies
4. Communication and complaints procedures

It is the responsibility of the nominated noise monitoring supervisor to ensure the detailed policies and procedures are adhered to.

The noise management plan is considered to be a live document which may be revised during the operation of the Artificial Grass Pitch (AGP), in order to create an acceptable balance between the requirements for a successful recreation facility and the protection of local residents' amenity.

## Potential noise sources

Potential noise sources identified relating to the sports pitch and its vicinity include:

1. Footballs being kicked, hitting the ground and perimeter fencing
2. Shouting / cheering during matches
3. People arriving / leaving the facility

The nearest residential properties (NSSL) to the proposed 3G Artificial Grass Pitch (AGP) are situated on:

| | |
|---|---|
| North | The closest house (Belle Green Gardens) is located approximately 13m from the AGP (to the building facade). |
| North West | The closest house (East View) located approximately 27m from the AGP (to the building facade). |

## Details of noise policy

1. The nominated noise monitoring supervisor to regularly monitor activities on the artificial grass pitch (AGP).

2. All members of the Sport Centre's Leadership Team will be fully aware and conversant with the noise management plan.

3. Limit use of the AGP between the following hours:

| | |
|---|---|
| Monday to Friday | 0900 hours to 2200 hours |
| Saturday | 0900 hours to 2000 hours |
| Sunday | 0900 hours to 2000 hours |

4. Ensure the maximum user capacity of the AGP is not exceeded.

5. Only pre-booked lettings under a signed lettings agreement will be permitted to use the AGP.

Surfacing Standards Ltd.
1A Perth House. Corbygate Business Park.
Priors Haw Road. Corby. Northamptonshire. NN17 5JG

T. 01536 400 012
E. info@surfacingstandards.co.uk

www.surfacingstandards.co.uk

International Organization for Standardization (ISO) Quality Management System (QMS) ISO 9001:2008. Registration number GB18982
Member of Sports and Play Construction Association Professional Services Group
Registered in England and Wales under registration number 05154061
VAT number GB 687834179

6. All clients as part of the lettings agreement will sign up to the Code of Conduct which includes arriving and leaving the site plus expectations whilst on site.

7. Liaise with pitch users to ensure noise management policies and the Code of Conduct are adhered to.

8. Provide a clear and reliable mechanism whereby noise complaints can be made and logged.

9. Follow the complaints procedure set out below.

10. Respond to noise complaints within a reasonable time period.

11. When requested, provide the Local Authority with details of logged complaints and any actions taken.

12. Liaise with the Local Authority to ensure the noise management plan remains effective and revise the noise management plan accordingly.

## Noise complaints procedure

COMPLAINT RECEIVED

COMPLAINT LOGGED AND RECORDED

VERIFY COMPLAINT RELATES TO 3G ARTIFICIAL GRASS PITCH

NOMINATED NOISE MONITORING SUPERVISOR INFORMED

ACTION TAKEN TO REMEDY SITUATION AND REDUCE RISK OF REOCCURENCE

ACTION RECORDED AND LOGGED

RESPONSE BACK TO COMPLAINANT IF REQUESTED

Surfacing Standards Ltd.
1A Perth House. Corbygate Business Park.
Priors Haw Road. Corby. Northamptonshire. NN17 5JG

T. 01536 400 012
E. info@surfacingstandards.co.uk

www.surfacingstandards.co.uk

International Organization for Standardization (ISO) Quality Management System (QMS) ISO 9001:2008. Registration number GB18982
Member of Sports and Play Construction Association Professional Services Group
Registered in England and Wales under registration number 05154061
VAT number GB 687834179

## Complaints reporting

| | | |
|---|---|---|
| Complaint made by | | |
| Date of complaint | | |
| Amount of occurrence/s | | |
| Time of occurrence/s | | |
| Complaint received by | | |
| Date complaint received | | |
| Action/s taken | | |
| Action authorised by | | |
| Review of action details | | |
| Review of action date | | |
| Adjustment to noise management plan required? | Yes | No |
| Adjustment date | | |

Surfacing Standards Ltd.
1A Perth House. Corbygate Business Park.
Priors Haw Road. Corby. Northamptonshire. NN17 5JG

T. 01536 400 012
E. info@surfacingstandards.co.uk

**www.surfacingstandards.co.uk**

International Organization for Standardization (ISO) Quality Management System (QMS) ISO 9001:2008. Registration number GB18982
Member of Sports and Play Construction Association Professional Services Group
Registered in England and Wales under registration number 05154061
VAT number GB 687834179