

To whom it may concern,

This pharmacy is without shutters, it has been broken into on various occasions in the past but only once under my ownership. The **crime reference number** for the robbery that took place under my ownership is **14/118975/19**. This is when an individual broke through one of the large glass panels of the front door. The individual stole money from the cash register and also prescription line medication from the back of the dispensary. Fortunately the police were able to find and arrest the intruder and retrieve the stolen goods. If they had not this individual could have taken this medication himself or sold these drugs to the general public causing serious harm or even death.

The internal layout of the pharmacy is impractical to place shutters. I have a mounted tv for health and wellbeing advertisements as well as posts on how to keep safe during this pandemic from covid-19 for the general public. These are all displayed on this tv screen during working hours. I have other mounted information displayed from the inside of the window which are fixed on hinges on the top and bottom of the inside window frame which are a **legality** for me to display such as opening times, services we offer etc by NHS England this would not be possible if we try and fit shutters on the inside.

The internal layout is also very awkward to get into for any reputable engineer to fit and assemble the standard of shutters we would need to protect us from further theft. I must stress even if there were a possibility of internal shutters it would not stop someone from breaking my windows which would cost me or my insurers time and money to fix. It would be highly impractical as window fitters don't come straight away to fix the windows it can take weeks or months depending on their diaries and how busy they are. This would result in the pharmacy being compromised and unsecure which could lead to further probable theft & break in. I would not know how to keep my pharmacy from the adverse weather conditions nor how to stop my alarm from triggering if there was a large break in my window. My insurers have insisted on me getting external shutters as the windows have been broken on more than one occasion. My insurers have also verbally communicated to me that it may be difficult to insure me going forward if I haven't got external shutters fitted.

I would like to place external shutters on the outside of the two large windows and the front and back doors. I have seen the other shops on Sheffield road the street on which I'm situated on and they all have external shutters including **Birdwell News agent & Post office, Gates Estates and Distinct Hairdressers**. I was told I would need planning permission to have shutters installed. I would like to get the shutters on as soon as possible as any intruder who has in their possession prescription line medication has the potential to cause harm to the public.

I must stress that we are a pharmacy we are not a convenience store nor a barbers shop we have highly sought after drugs in here. They are of high street value to those in the wrong hands with the ability to cause serious harm, addiction and death. We are a high security risk and I would hope that you could appreciate the urgency and need for these external shutters as quickly as possible to prevent further risk of harm to the general public.

Many thanks,

Subtain Hussain

Director

S H PHARMA LTD

A handwritten signature in black ink, appearing to read 'Subtain Hussain', written over a horizontal line.