



Introduction

Barnsley Commissioners have identified a need for a ground floor development to accommodate people with a Learning Disability and/or Autism.

Having spoken at length with Alison Rumbol Senior Commissioning Manager – Adult Commissioning, Improvement and Assurance, Adult Social Care and Integrated Health, Barnsley Council, a demand for x6 self-contained apartments was identified. This would allow Barnsley people who are currently placed out of area to return to Barnsley and be nearer to their families and would also be a provision specifically for Barnsley people who require this type of service, either now or in the future.

Each apartment will accommodate one person only and they will have their own – sitting room, dining area, kitchen, bath/shower room, bedroom and utility room.

There will also be communal facilities within the residential home eg/ communal sitting room

A further demand also exists for respite care, for people currently living at home with parents/carers, who need a break from caring to ensure this can be sustained and supported. The people using the respite provision on site could spend anything from one week to two weeks per year in this provision and then return to their family environment.

Within the respite bungalow will be a sitting room, dining area, kitchen, bedroom, bath/shower room and utility room.

There will also be a second bedroom and en-suite for staff members. The reason for this is because not everyone who uses the respite provision will need a waking night staff member, some people will only need a sleep-in staff member.

Only one person at any one time will use the respite bungalow on site.

How Bespoke Care and Support operates

This new development would operate exactly the same as our existing two Homes in Wombwell; The Ings and Woodways.

Woodways has an Outstanding CQC rating and The Ings has a Good CQC rating.

It is worth noting here that Outstanding CQC ratings in our sector are rare and Woodways is the only CQC Outstanding rated home in our sector, in Barnsley.

We admit people with learning disabilities and/or Autism from a variety of different settings:

- Other providers who for whatever reason can no longer meet the needs of the person/people concerned
- From home/family settings in which parents/carers are getting older and can no longer care for their loved ones

Within our existing Homes we have very good and positive relationships with our neighbours and I would hope this would be the case with our proposed new development.

Staffing

All of the people we support are supported by no less than one staff member and across 24/7/52.

Some people will have two staff members supporting them, and across 24/7/52.

This includes when they are in the Home and when out in the community.

In terms of staffing numbers and shift patterns.

For the x6 apartment residential service we will be recruiting x48 direct support staff, x1 Manager and x1 Housekeeper. Not all will be on site at the same time. On each shift there will be (when fully occupied and assuming each person is admitted on 2:1 support across 24 hours) a maximum of x13 direct support staff and x1 Manager. Direct support staff will work a 12-hour shift pattern (7.30am to 7.30 pm and 7.30 pm to 7.30 am). The Manager will work Monday – Friday 9am to 5pm predominately. The housekeeper will be part time and work x3 days per week.

For the respite bungalow we will be recruiting a maximum of x8 direct support staff (assuming each person is admitted on 2:1 support across 24 hours). Direct support staff will work a 12-hour shift pattern (7.30am to 7.30 pm and 7.30 pm to 7.30 am). The Manager of the apartment service would also manage the respite service. Until we know exactly who is to be admitted, and we are nowhere that stage yet, I cannot provide visitor numbers or visiting professionals' numbers. I could not even guess; we need to be much further down the line before I can even estimate.

However, if I take visitors to our current Homes in Wombwell as an example.

- Across the x12 people we support
 - x3 people have no family members who visit
 - x1 person's family visit every 2 weeks
 - Family members of our remaining 8 people visit either once per month, or every 2 months

Visiting professionals.

Following admission, each of the people we support will have their first review 6 weeks post admission and their Social Worker will visit.

From thereon in, each person has an annual review and their Social Worker will again visit.

There will be visiting professionals who undertake flu and covid injections for the people we support and their visits are annual.

In terms of recruitment and geography.

We consider ourselves, and the people we support, to be very much a part of the community in which our Homes are located.

We therefore aim to employ local people and promote sustainable means of travel to work.

Within our Wombwell Homes, some of our staff cycle to work, others walk to work, others use public transport, others car share with colleagues. A couple of our staff use motorcycles.

Accessing our local community.

Whenever the people we support are accessing their local community, they are always supported by the number of staff we are commissioned by local authorities and ICB's to provide. If someone is funded for 2:1 support therefore, they will always have x2 staff accompanying them. If someone is funded for 1:1 support, they will always have x1 staff member accompanying them.

None of the people we support access their local community alone, without any staff member/s accompanying them.

Safety and Security

We take the safety and security of the people we support **very** seriously and do everything we possibly can to ensure that people not only **feel** safe but **are** safe.

We:

- Instal CCTV cameras around all external areas to allow us to monitor all visitors to our facilities
 - Instal CCTV cameras in some internal areas eg/ corridors and fire escape exits.
- To note, we do not instal any CCTV in people's apartments

All exit and entrance doors are key coded and codes are changed every 3 months. They are also changed more regularly if needed, for example when staff members leave our service. Staff also have fobs to use when entering and exiting buildings.

We are required to undertake Inspections, Tests and Certifications on our buildings in the following areas and some are every 6 months, some are annual.

- Fire and Safety
- Gas and Heating Safety
- Electrical Safety
- Water Hygiene and Safety
- Renewable Installations eg/ Solar panels

We are also required by the Care Quality Commission (CQC) to take into account the following National Guidance:

1. NHS England – Building the Right Support
2. The CQC – how it identifies and responds to Closed Cultures
3. The CQC – Right Support, Right Care, Right Culture
4. UK Health Security Agency
5. Office for Health Improvement and Disparities
6. SCIE – Human rights, choice and control in care planning
7. Health and Social Care Act 2022
8. NICE Guidance NG93 – learning disabilities and behaviours that challenge – service design and delivery
9. DOH – Positive and Proactive Care – reducing the need for restrictive interventions

And extrapolate and include from each everything pertinent to our new developments

I would be more than happy to meet with neighbours of our proposed new development; they can ask me what they wish and I will be honest in my answers.

Thelma Turner

Owner, Director and NI

Bespoke Care and Support Ltd