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From: [REDACTED]
Sent on: Monday, March 29, 2021 2:52:09 PM
To: [REDACTED]
Subject: FW: 35 the arcade Barnsley

From: [REDACTED]
Sent: 29 March 2021 15:44
To: [REDACTED]
Subject: Re: 35 the arcade Barnsley

Dear Helen

Thankyou for your call this morning it was very informative and answered a lot of my questions I appreciate your help. In response here is the information you require to hopefully move our application forward successfully.
With regards to policy BTC1

At the venue of 35 the arcade Barnsley we are aiming to provide a welcoming comfortable friendly micro pub environment for all ages to enjoy. Through the day families will be welcome with children up until 7pm to enjoy refreshments. We are hoping to build a community customer base and hope our venue will be enjoyed by all and have regular customers returning each week. We will be offering a wide range of alcoholic and also non-alcoholic drinks including tea/coffee in the afternoons along with simple bar snacks, although we will serve no hot food to start with it is in our long term goal to perhaps offer this at a later date.

We hope to offer a range of inviting entertainment options for our customers ranging from table top bar games to a weekly quiz night. Also as we get settled in we hope to offer live music in the form of a solo singer or a guitarist in the evening. We are wanting to form good relations with our customers and we will strive to make our venue a safe and inviting place to be.

We won't be offering outside seating/drinking space as we wouldn't want our customers to impact on the flow of footfall through the arcade through the day or night, we understand being overcrowded on the pavement may cause distress to passers by. We will have clear signage on our doors inside telling our patrons that no drinks are to be taken outside into the arcade, and all staff will be made aware of this and will implement the rules. We will endeavour to keep our pub exterior clean and tidy on a daily basis.

The venue is easily accessible through double opening doors, which along with a large opening window upstairs will provide adequate ventilation. We will also be installing ceiling fans for extra customer comfort. Fire exits and escapes will be clearly signed and staff will be regularly briefed on what to do in an emergency.

We won't tolerate anti social behaviour on or around our premises and if the need arises we would employ low key security to assist in the safety of our customers. We will always work along side any law enforcement in the area for the safety of everyone. We will have cctv system in operation at all times.

In regards to policy BTC2

We are more than happy to cease trading at 12 midnight maximum on each night of the week. We don't think the area warrants any later than that and may only serve to encourage antisocial behaviour in the arcade.

I hope I have addressed all aspects of the policies, if there is anything else I can be of assist with please don't hesitate to contact me. I look forward in anticipation to hearing from you in the near future.

Many thanks
[REDACTED]
[REDACTED]