

PROPOSED MICRO PUB 138A REDBROOK ROAD, GAWBER , S75-2RB.

OPERATIONAL MANAGEMENT PLAN REF 103-52 REV A NOV 2022

The purpose of the proposed micro pub is to provide a safe and friendly environment for customers to meet and chat while enjoying locally sourced craft beers & gins with no disruption to local residents.

The purpose of this operating management plan is to demonstrate our intentions to prevent nuisance and disturbance by implementing policies and procedures that show consideration to local residents.

- 1, No outside drinking will be permitted outside the premisses
- 2, Deliveries and refuse collection will be undertaken during normal business hours of between 9am and 5pm, Monday to Saturday with no deliveries or refuse collection on Sundays.
- 3, No smoking will be allowed on the premises or outside the premises so there will be no impact on the residents. Signage will be installed & displayed in prominent positions.
- 4, CCTV cameras will be installed to cover the internal & exterior areas of the premises.
- 5, Any unduly excessive noise, bad language or bad behaviour will be dealt with by the manager or staff.
- 6, Notices will be placed in the bar area asking users to be mindful of surrounding residents.
- 7, The applicant / owner will be more than happy to attend any resident's meetings if they so wish should any reasonable complaint arise from the business or any other reason.
- 8, No music will be played inside or outside the premises.
- 10, Bins are located in the rear of the premises pick up arrangements will be the same as the previous flower shop business. The removal of waste will only be disposed of within the hours of 9am to 5pm.
- 11, A challenge 21 policy will be implemented and any person who appears under the age of 21 will be asked to provide suitable photographic identification.
- 12, Staff training will be given to endure the enforcement procedures & policies in the management plan.
- 13, Operating hours will be 11am to 10pm.

To conclude the applicant will adhere to the objectives outlined in the Licensing Act of 2003:

1. The prevention of Crime and Disorder
2. Public Safety
3. Prevention of Public Nuisance
4. The Protection of Children from Harm