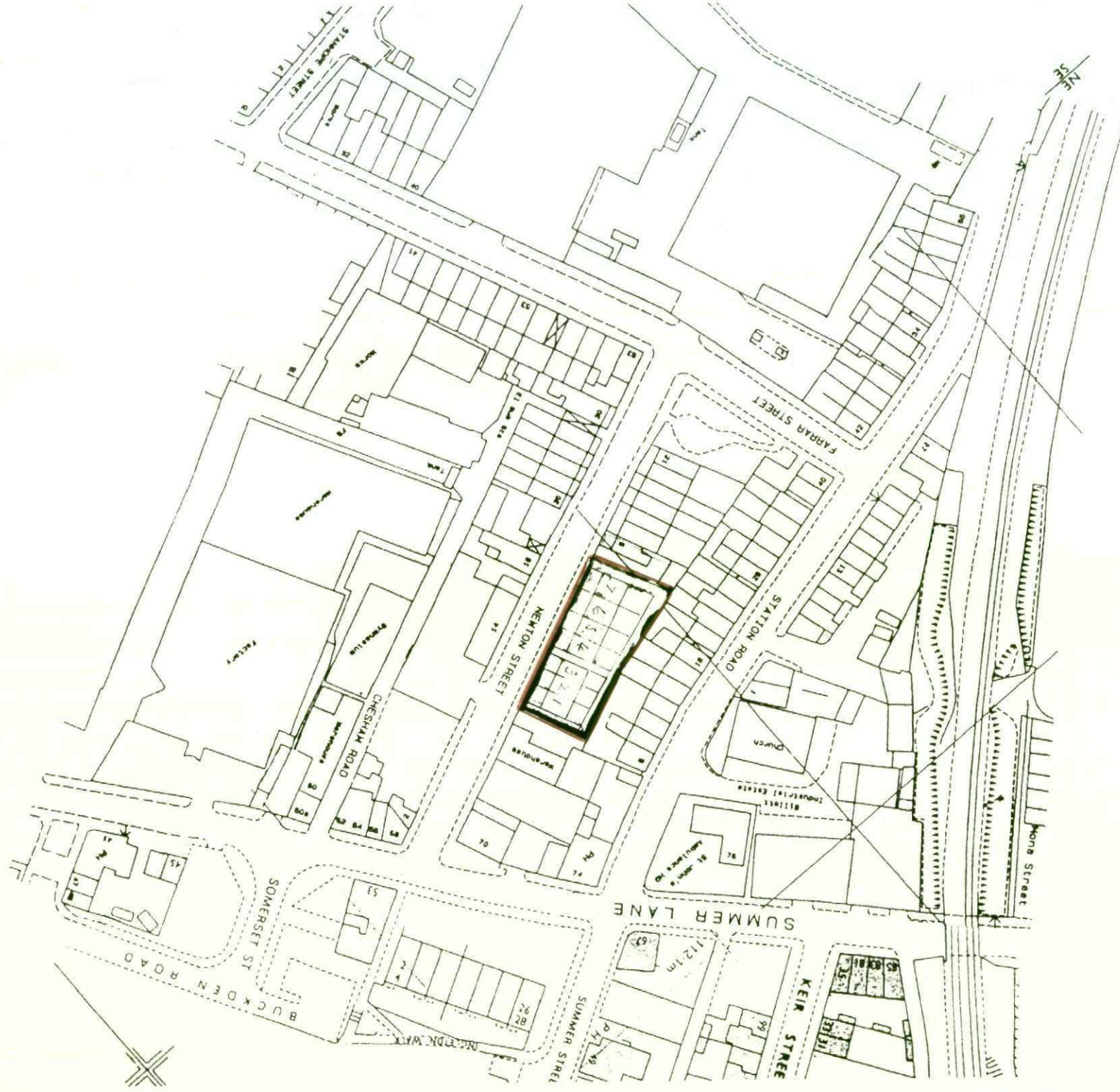




as the Citizens' Advice Bureau should be sought