

Barnsley B&Q store conversion

Service Yard Management Plan

The intensity of service yard activities will vary over the course of the day, although the typical pattern would be a maximum 30 seconds for delivery vehicles to exit the service yard and a maximum of 30 minutes per unloading operation.

A maximum of 3 delivery vehicles will be unloaded during a single hour, of a total of 9 HGVs and 3 smaller rigid vehicles using the service yard in any given day.

The preferred delivery pattern to the supermarket service yard would be 2 deliveries 2300-0500, 2 deliveries 0500-0700 and unrestricted deliveries 0700 to 2300 Mon-Sat and 0600 to 1800 on Sundays.

ADT's acoustic report, submitted with the application, assesses the service yard noise impact upon the closest ESRs under the preferred delivery hours scenario.

For the purposes of the assessment all noise sources are considered as point sources located 1 metre above the level of the service yard floor, with HGV manoeuvres located at the centre of the service yard and unloading operations taking place in the dedicated unloading bays with the lorries docked in the rubber surrounds.

Noise Management Mechanisms

The noise egress from the service yard can be adequately controlled through the retention of the perimeter barrier enclosing the delivery facility.

In addition, noise mitigation within the supermarket service yard will be achieved through the following management provisions, in accordance with Sainsbury's corporate best practice 'Silent Delivery Principles'.

Driver and Back Yard Staff Instructions – Arrival to the Store

- Manually operated service yard gates will be opened 5 minutes in advance of the estimated time of arrival, by a member of the store staff.
- Radios and refrigeration units within vehicles will be switched off prior to arrival (where applicable).
- On arrival to the store the vehicle shall drive in forwards and service yard gates will be closed before vehicle manoeuvres in the yard.
- Lights will be used for manoeuvring but only the minimum required for safe movement.

- Articulated vehicles will reverse up to an unloading dock fitted with rubber nibbers to enclose the rear of the trailer.
- All Sainsbury's fleet vehicles are fitted with white noise reversing alarms that ensure that noise is directed to the rear of the trailer and not around an area. Reversing beepers will not be used before 0900 or after 1900 hours on any day.
- Once parked, engines will be switched off for the duration of the delivery.

Driver and Back Yard Staff Instructions - Unloading and Reloading

- Articulated vehicles will be unloaded directly from the trailer into the store.
- Small delivery vans will be parked close to the store entry to minimise the distance that the goods have to be rolled across the yard on pallets.

Driver and Back Yard Staff Instructions - Delivery Vehicle Departure

- Vehicle will drive to service yard gates and service yard gates will be opened manually by a member of the store staff.

Service Yard Maintenance

- Maintenance activities such as roll pallet storage and refuse disposal will be confined to the daytime period (07:00 - 23:00 hours).
- Servicing and maintenance checks by Sainsbury's management will be carried out on a regular basis to ensure the integrity of the service yard and gates that would be solved by servicing of equipment or replacement parts.

Management Plan

- The Store Manager will have responsibility for the Management Plan and continued compliance with actions within the Plan.
- Regular training will be undertaken by Sainsbury's Management to drivers (Supply Chain) and night time staff (Local Sainsbury's Store Management) in relation to the aforementioned 'silent delivery' principles.
- Local Sainsbury's Store Management will undertake a minimum weekly check to ensure that this Management Plan is being adhered to.