

Noise Management Plan – Old Mounts

Premises Name: Old Mounts

Premises Address: 145 Midland Road, Royston, S71 4BY

Premises License Holder: Mr Lee Kilroy

Designated Premises Supervisor (DPS): Mr Lee Kilroy

Date: 11.08.2025

1. Purpose

This plan sets out the procedures in place at Old Mounts to prevent public nuisance from noise in accordance with the Licensing Act 2003 and the conditions of our premises license.

We will fully adhere to the objectives outlined in the Licensing Act of 2003:

1. The prevention of Crime and Disorder
2. Public Safety
3. Prevention of Public Nuisance
4. The Protection of Children from Harm

2. Noise Sources Identified

- Customer conversation inside the premises.
- Customers smoking or talking outside.
- Glassware handling and waste disposal.
- Deliveries and collections.
- Mechanical plant (ventilation, cellar cooling).

3. Control Measures

Inside the Premises

- Background music if played will be at a low, conversational level.
- No live or amplified music events.
- Sound-absorbing furnishings and finishes are in place to reduce reverberation.
- Roman style fabric blinds will be fitted to windows to help with sound.
- Any unruly excessive noise or unacceptable behaviour will be dealt with.
- Any doors requiring soft close fittings will be fitted to prevent door slamming.

- Toilet seats will be soft close design.
- CCTV will be fitted internally and externally.
- The building was converted in 2013 to full building regulations document E.
- Clear signage will be displayed at exits reminding customers to leave quietly and to respect local residents.

Outside the Premises

- Clear signage requesting customers to respect neighbours.
- No drinks permitted outside after 8pm.
- Staff to monitor external areas regularly.

Deliveries and Waste

- Deliveries and collections between 07:00–21:00 only.
- No deliveries or collection on Sunday.
- Engines switched off when vehicles are stationary.
- No bottle or waste disposal in outside bins after 19:00.
- Deliveries will be small scale mostly by courier or owner.

Mechanical Noise

- Plant and equipment maintained regularly to prevent excessive noise.
- Anti-vibration mounts and acoustic shielding used where required.

4. Staff Responsibilities

- All staff receive training on noise management during induction.
- Duty staff member responsible for monitoring and controlling noise each shift.

5. Monitoring & Complaints

- Regular walk-round checks of the premises and external areas.
- Noise complaint log maintained, detailing date, time, nature of complaint, and action taken.
- All complaints investigated promptly and remedial action taken where necessary.
- The flat resident will have my personal phone number and email address.

6. Review

This plan will be reviewed annually or sooner if required by changes in operations, license conditions or following noise complaints. Updates will be communicated to all staff.