

Management Plan
Optimum Health Care Ltd
Children's Homes
27 Primrose Way, Hoyland

• **How many children would be accommodated?**

Two (2) Children Learning Difficulties & EBD home.

• **What is the ratio of staff to children that is required, i.e. delivery model?**

One (1) Manager Monday to Friday 9am to 5pm
Two (2) Staff on shift who sleep over on a rota basis
The home is staffed 24/7.

• **What is the likely level of need of the children accommodated, i.e. is there a focus on complex needs?**

We provide provision for younger children with Learning Difficulties, such as Autism etc., and children who truly need nurture, care and love due to neglect and poor parenting. These children are referred to having emotional behavioural difficulties.

• **What is the likely shift pattern of staff, i.e. how many staff (management and care staff) would likely be at the premises at any one time and when would shift changes occur?**

One (1) Manager Monday to Friday 9am to 5pm
Two (2) Staff on shift who sleep over on a rota basis
Shift changed happens 10am every two (2) days as the staff work (2) two days on and four (4) days off

• **What support officers would be likely to visit the property?**

The visitors will be:
Social Workers – circa one (1) visit per month
Reg 44 Visitor – one (1) visit per month
Ofsted - one (1) visit per year

• **How would visits be scheduled and would staff/support-worker meetings take place at the property?**

The visitors will be:

Social Workers – circa one (1) visit per month

Reg 44 Visitor – one (1) visit per month

Ofsted - one (1) visit per year

Visits are scheduled in during work and school hours were possible. If possible meetings could happen off site away from the home at the young person's education provision.

• **If residents are unable to participate in full-time, mainstream education, what educational support would be offered on-site?**

Virtual schooling on site. No tutors would visit the home.

• **Would therapeutic care be offered on site?**

We do not offer therapeutic therapy. This would be sourced and provided by our appointed third party specialist who would conduct this offsite at their premises.

• **Would case reviews take place on or off site?**

These take place digitally via Microsoft Teams i.e, video link. School meetings happen at the school or virtually via link.

• **Are friends and relatives of residents able to visit at any time?**

Family – if a contact order is in place this contact is done off site or virtually via link or phone.

Friends – School friends for a young person who be inline with any other child who as friends come for tea or a play date. Any visit by friends is risk assessed by the home staff and approved / disapproved.

• **Will the property be OFSTED registered?**

Yes. We only operated registered and fully compliant Ofsted homes / provisions.

• **Are children ever left alone at the property?**

Never. The Children are with staff and fully supervised at all times.

• **Under what circumstances are children allowed to leave the property?**

The Children are taken on activities weekly, such as the park, trampolining, outdoor pursuits, sports clubs etc. If our young person was permitted local time in the community i.e., old enough to play / visit friends in the local community then this would be risk assessed

and granted like any other child. However, as we predominately house young children they would not be permitted alone time in the local community unless supervised for their own safety, again like any other child / young person

• **Would staff members be informed/aware if a child left the property?**

The Manager and Staff know exactly when a child is in or out of the property at all times. We have strict and well ingrained policies, procedures and protocols for all of operational matters that are uniform across the board.

• **Is there a curfew?**

Yes there are curfews for all of our young people and their care plan (age, needs etc.) the curfew will vary. Dependant on the age of the child and their care plan. They may be allowed independent time in the community, if so they will have a time to be in by and staff will keep in contact through mobile phones and spot checks if needed. Curfews are centred around each young person dependant on age and their level of risk. Same for bedtimes again centred around young person. Respectful boundaries with regards to noise levels.

• **What would happen in the event of a breach of curfew?**

All of our young people have a bedtime curfew, again dependent on age and care plan. They will have a set bedtime. Our children are permitted to have their TV on low in the background to fall asleep or a little night light. Staff go to bed at 11 when everyone is settled. If curfews are breached then the child will have an individual risk assessment that staff follow and missing from home protocols. Police and EDT will be contacted to let them know and for assistance if needed as the kids may be vulnerable in the community. If we had a persistent kid going missing and we couldn't meet their needs then notice May have to be given to end placement. But due to the age and needs of our children, missing from home is unlikely in our setup.

• **What security provisions are proposed, e.g. security and access controls on doors?**

We don't take any young people with on a DOLS (Deprivation of Liberties) i.e., they are not locked in. Our young people are young people who need care and nurture. Front and back doors are alarmed that alert staff if opened during the night. Bedroom alarms to alert staff (if young person has a need for them to be used). In the unlikely case of a major concern or period of unsettlement then waking night can be implemented. Again, all risk assessed and measures in place to manage risk dependant on young person needs. With regards to access levels, the operation is staffed 24/7 and home locked if all children and staff are out. Any visitors sign a log and their ID is checked.

• **Would CCTV be installed?**

CCTV for security will be installed at the externals of the property should it be required.

• **How would local residents know how to raise a concern in the event of an issue?**

We share our (i) Good Neighbour Policy and (ii) Complaints Procedure online and with our Neighbours. The Manager and Staff will visit all neighbours prior to occupation of the Home to introduce themselves and provide our brochure, procedures mentioned and contact numbers. The Management Team are contactable 24 / 7 and will ensure Neighbour happiness and contentment are met at all times. However, our children are not disruptive and like children who are not in care, live the same lifestyle. This property will function exactly like a family home. The children get up in the morning, have breakfast, go to school, come home have their tea, do their homework, play games / games console, shower and go to bed. At weekends they will be doing outdoor activities and clubs – this is a standard family home setup.