W www.thechildrensplayground.com
E sales@thechildrensplayground.com

Guarantee

The wood:
The equipment is built of Robinia wood, a wood harder than Oak and of Class resistance 1/2. The wood does not require any preservation, equipment parts, which are in continuous contact with earth and water underground are burned and natural tars forms a watertight film. This process guarantees "in the earth and air area" a lasting product for decades.

The Manufacturer:
Sik Holz has been ISO 9001 accredited since november 2000. This means that every stage of the production chain from idea to finished product is subject to strict quality control.

We feel therefore confident in offering the following product quality guarantees:
15 year guarantee on Main Structures
5-year guarantee on all structural, load-bearing components
2-year guarantee on **all** other components and materials

This guarantee extends to the free replacement and delivery of components which have manufacturing or material defects or which have broken as a result of such.

Damage due to vandalism or abnormal usage and the effects of normal wear and tear are not covered by the terms of this guarantee.

The guarantee applies only where assembly, installation and maintenance have been carried out in accordance with directives from The Children`s Playground Co. Ltd.

Safety Requirements must comply with EN 1176/7
Surface Requirements must comply with EN 1176/7

Follow up Service
The Children`s Playground Co. Ltd. Provide a quality back-up service, offer advice and solve any difficulty that may arise in the future.

We carry a substantial stock of spare parts.

Our staff are qualified and experienced in carrying out any repairs.

Post Installation Inspection is carried out by National Playing Fields Association/ Rospa/ Ilam / Play Wales.

We are available to maintain this playground on a yearly basis. This would mean 4 visits a year, and a call out service included in case of urgency. Please ask for details.

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Directors
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