

Bottle & Co. Noise Management Plan

Tuesday, 8 September 2020

Source	Possible effects on impact	Mitigation
Inside music noise	Volume / bass control	Music at background level No subwoofers or speakers with enhances bass capability Reasonable hours of operation considered
Inside chatter	Reverberating customer voices	Reasonable hours of operation considered A false ceiling between the shop ceiling and floor of the flat above creates a void. There is ~50% direct contact surface area of neighbouring residential property which reduces sound transfer. Number of people inside the building limited. Particularly vocal and disruptive customers should be warned and a '3 strikes' exclusion policy introduced.
Deliveries and collections	Time of the day	To be between 08:00 and 18:00 Monday to Friday
Refuse and recycling bins, bottles and stores, barrels	General noise	No handling of glass bottles / beer barrels outside after 21:00 A large volume of beer barrels will be plastic slimline KeyKegs. A large volume of packaged goods are cans. Requests to refuse removal companies to be considerate to neighbours.
Chillers, air con, extractors etc	Hums, rumbles and whines	No exterior chiller or a/c unit to be installed. Two extractor fans are installed that are similar to a domestic bathroom fan.
External smoking / seating / congregating area	General chit-chat	Reasonable hours of operation considered. Small area dictates low number of people present. No 'tables and chairs' seating (reduced chance of people gathering for a prolonged period of time and no noise in packing them away). Particularly vocal and disruptive customers should be warned and a '3 strikes' exclusion policy introduced.
Other customer noise	Egress	Verbal polite requests to customers to vacate in a responsible manner. Any loitering outside to be dispersed. Reasonable hours of operation considered.