Dorothy Hyman Sports Centre
Artificial Grass Pitch (AGP)
Noise Management Plan
Revision 01 – 7th March 2018

Introduction

The purpose of this plan is to outline robust policies and procedures to minimise the potential noise impact on local residents during all operational times of the Artificial Grass Pitch (AGP), and to satisfy the requirements of the Local Authority.

This plan identifies the following critical components:

1. Potential noise sources
2. Local Nearest Noise Sensitive Location (NNSL)
3. Noise management policies
4. Communication and complaints procedures

It is the responsibility of the nominated noise monitoring supervisor to ensure the detailed policies and procedures are adhered to.

The nominated noise monitoring officer will be the BPL management team at Dorothy Hyman (the centre facility manager).

The noise management plan is considered to be a live document which may be revised during the operation of the Artificial Grass Pitch (AGP), in order to create an acceptable balance between the requirements for a successful recreation facility and the protection of local residents' amenity.

Potential noise sources

Potential noise sources identified relating to the sports pitch and its vicinity include:

1. Footballs being kicked, hitting the ground and perimeter fencing
2. Shouting / cheering during matches
3. People arriving / leaving the facility

The nearest residential properties (NSSL) to the proposed 3G Artificial Grass Pitch (AGP) are situated on:

North	The closest house (Belle Green Gardens) is located approximately 13m from the AGP (to the building facade).
North West	The closest house (East View) located approximately 27m from the AGP (to the building facade).

Details of noise policy

1. The nominated noise monitoring supervisor to regularly monitor activities on the artificial grass pitch (AGP).

2. All members of the Sport Centre's Leadership Team will be fully aware and conversant with the noise management plan.

3. Limit use of the AGP between the following hours:

Monday to Friday	0900 hours to 2200 hours
Saturday	0900 hours to 2000 hours
Sunday	0900 hours to 2000 hours

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4. Ensure the maximum user capacity of the AGP is not exceeded which is as follows:

   The maximum pitch capacity is 80 persons, which allows for weekend matches when four 5v5 matches may be played simultaneously; with five players and three substitutes and two coaches per team (10 players per team x 8 teams across four 5v5 pitches = 80 persons).

5. Only pre-booked lettings under a signed lettings agreement will be permitted to use the AGP.

6. All clients as part of the lettings agreement will sign up to the Code of Conduct which includes arriving and leaving the site plus expectations whilst on site.

7. Liaise with pitch users to ensure noise management policies and the Code of Conduct are adhered to.

8. Provide a clear and reliable mechanism whereby noise complaints can be made and logged.

9. Follow the complaints procedure set out below.

10. Respond to noise complaints within a reasonable time period.

11. When requested, provide the Local Authority with details of logged complaints and any actions taken.

12. Liaise with the Local Authority to ensure the noise management plan remains effective and revise the noise management plan accordingly.

13. Erect and maintain signage around the 3G Artificial Grass Pitch (AGP) and circulation routes around Dorothy Hyman Sports Centre to advise visitors to be respectful of all neighbours and to adhere to Code of Conduct rules.

14. Carry out maintenance work on a regular weekly basis during weekday (Monday) mornings between the hours of 0900 and 1200 to avoid conflict with community hirers.

Noise complaints procedure

COMPLAINT RECEIVED

COMPLAINT LOGGED AND RECORDED

VERIFY COMPLAINT RELATES TO 3G ARTIFICIAL GRASS PITCH

NOMINATED NOISE MONITORING SUPERVISOR INFORMED

ACTION TAKEN TO REMEDY SITUATION AND REDUCE RISK OF REOCCURENCE

ACTION RECORDED AND LOGGED

RESPONSE BACK TO COMPLAINANT IF REQUESTED

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Complaints reporting

Complaint made by		
Date of complaint		
Amount of occurrence/s		
Time of occurrence/s		
Complaint received by		
Date complaint received		
Action/s taken		
Action authorised by		
Review of action details		
Review of action date		
Adjustment to noise management plan required?	Yes	No
Adjustment date		

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CODE OF CONDUCT

The Code of Conduct is for the benefit of all teams, local football spectators and residents.

- Aggressive and violent behaviour towards staff, officials, residents or players will not be tolerated.
- Foul language will not be tolerated on or off the pitch.
- All players should behave in a responsible and considerate manner so that disturbance to local residents is kept to an absolute minimum.
- Smoking is not allowed in the football facilities and changing rooms. Any team found smoking could be suspended from using these facilities.
- Football boots of any kind i.e. studs, blades, must be removed before entering the building on all occasions.
- Abuse of facilities will not be tolerated. Any abuse of facilities will result in that club being suspended from use of the pitches.
- Any damage caused to facilities will be charged to the team responsible.
- Teams who do not pay fees by the required date will not be allowed to play matches.
- In accordance with the Child Protection Act, two adults must accompany all Junior teams into changing facilities. It will be left to the discretion of the team as to whether these are male or female.
- Players and supporters will be expected to dispose of their litter responsibly. Any litter found around the football pitch is the responsibility of the home teams to collect and a charge will be made should they fail to do so.
- Consideration must be given to residents when parking vehicles

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